

Wisconsin Medicaid update and BadgerCare

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PHC 1731

Wisconsin Medicaid and BadgerCare Information for Providers

To:

Personal Care
Providers

HMOs and Other
Managed Care
Programs

View electronic versions of Personal Care Handbook on Medicaid Web site

In January 2000, Wisconsin Medicaid sent the Personal Care Handbook to all personal care providers. Now the electronic version of the handbook is available on the Medicaid Web site.

The three ways to view the Personal Care Handbook on the Medicaid Web site are:

- Interactive version.
- PDF version.
- Text-only version.

You can view the Medicaid Web site at www.dhfs.state.wi.us/medicaid/.

To find the Personal Care Handbook:

1. Choose *Medicaid Provider Publications* from the main menu of the Medicaid Web site home page. (Refer to Example screen #1 of the Attachment.)
2. Select *Wisconsin Medicaid Provider Handbooks and handbook replacement pages*.
3. Choose *Personal Care* from the list of handbooks to get to the interactive version of the handbook or the text-only version.

Interactive version

“Interactive” means that users can navigate through the handbook by using the pop-up menus at the top of the screen. Each menu lists

the chapters included in each section. (Refer to Example screen #2 of the Attachment.)

In addition to having pop-up menus, links to related appendices and state and federal laws are just a mouse-click away. These links are easily distinguished from the rest of the text. In Example screen #3 of the Attachment, the reference to HFS 101.03 (96m)(b)(6), Wis. Admin. Code, is easily distinguished from the rest of the text because it is underlined and in a different color. After viewing the reference, click “Back” at the top of your screen to get to the chapter you were previously viewing.

The interactive version of the handbook is particularly useful for users who:

- Have Microsoft Internet Explorer or Netscape Navigator Internet browsers 4.0 and higher.
- Want easy access to each chapter and chapter heading from the navigation menu at the top of each page.

Printer-friendly version

A “Printer-friendly version” icon appears in the left margin of each page of the interactive handbook. Users may click on this, and the PDF version of the chapter, section, or appendix they are viewing will appear in the Adobe Acrobat7 Reader viewer. You can

download Adobe Acrobat® Reader free-of-charge from Adobe's Web site at www.adobe.com. From this, users can print the chapter they are viewing in its original print format. Refer to the next section of this *Update* on how to open, view, and print PDF files on your computer.

PDF version

PDF-formatted publications have the following characteristics:

- Are downloaded to your computer and viewed on Adobe Acrobat® Reader, which can be downloaded for free from the Adobe Web site at www.adobe.com/.
- Are saved in original format, including all original graphics and fonts.
- Print out exactly like the original document received in paper copy.

These PDF files are original files formatted specifically for your printer but are not always easy to view on a computer screen.

How to get to the PDF version

From the interactive version of the handbook, scroll down to the bottom of the screen and click on "PDF download" to view and print particular sections or the whole handbook. To view and print a chapter you are viewing, click on the "Printer-friendly version" icon.

From the text-only version of the handbook, choose "PDF version (this chapter)" from the top of the screen.

Text-only version

The text-only version of the handbook allows you to view the contents of the handbook without any graphics. Like the interactive version, appendices and other links are just a mouse-click away. In Example screen #4 of the

Attachment, the subject you want to view will be displayed after you choose it from the menu. In this example, disposable medical supplies was the section selected.

To get to the text-only version of the Personal Care Handbook, choose "text-only version" from the list of handbooks available on the Medicaid Web site.

The text-only version of the handbook is particularly useful for users who:

- Have Microsoft Internet Explorer or Netscape Navigator Internet browsers 3.0 and lower.
- Have slower computers or slow connection speeds (i.e., 14.4 k modems).
- Require "readers" (for the visually impaired).

Other interactive handbooks on the Medicaid Web site

The Physician Services Handbook is also available in an interactive version on the Medicaid Web site. Other interactive versions of handbooks will be available as Wisconsin Medicaid reissues the paper version of these handbooks.

The Wisconsin Medicaid and BadgerCare Update is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at www.dhfs.state.wi.us/medicaid/.

ATTACHMENT

Example Screens

Example screen #1 - Medicaid Web site main menu

The screenshot shows a web browser window with the address bar displaying <http://www.dhfs.state.wi.us/medicaid/>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The toolbar contains icons for Back, Forward, Stop, Refresh, Home, Search, Favorites, History, Mail, Print, and Y! Help. The website header features a navigation bar with links: Home, About DHFS, Contact Us, Feedback, and Search. The main content area displays the Wisconsin Department of Health & Family Services logo and the text "Programs & Services", "Partners & Providers", "Licensing", and "Reference Center". Below this, there is a section titled "Current Wisconsin Medicaid News!" with a sub-header "Who is eligible for Wisconsin Medicaid?". A table lists various topics: Medicaid Eligibility & Benefits, Medicaid Recipient Publications, Medicaid Provider Publications, Medicaid Statistics, Learn about Wisconsin Medicaid, and Medicaid Provider Publications. An arrow points to the "Medicaid Provider Publications" link. The footer shows the browser status bar with the address [./index.htm](#) and the Internet icon.

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Y! Help

Address <http://www.dhfs.state.wi.us/medicaid/> Go

Home About DHFS Contact Us Feedback Search

Wisconsin
Department of Health & Family Services – Programs & Services

Programs & Services Partners & Providers Licensing Reference Center

Current Wisconsin Medicaid News!

Who is eligible for Wisconsin Medicaid?
You may qualify for Medicaid if you are a citizen of the United States or an "eligible" person, meet the financial eligibility requirements, and are in one of the following categories:

Medicaid Eligibility & Benefits	Learn about Wisconsin Medicaid
Medicaid Recipient Publications	Medicaid Provider Publications
Medicaid Statistics	Medicaid Provider Publications

Who is eligible for Wisconsin Medicaid?

You may qualify for Medicaid if you are a citizen of the United States or an "eligible" person, meet the financial eligibility requirements, and are in one of the following categories:

./index.htm Internet

Example screen #2 - Interactive version of Personal Care Handbook

The screenshot shows a web browser window with the address bar displaying http://www.dhfs.state.wi.us/Medicaid2/handbooks/personal_care/index.htm. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The toolbar contains icons for Back, Forward, Stop, Refresh, Home, Search, Favorites, History, Mail, Print, and Y! Help. The website header features a navigation bar with links: Home, About DHFS, Contact Us, Feedback, and Search. The main content area displays the Wisconsin Department of Health & Family Services logo and the text "Personal Care Handbook". A table lists various topics: Preface, Covered Services, Informal Support Systems, Limitations to Covered Services, Care in Group Settings, Noncovered Services, Two Caregivers Providing Care for a Recipient at the Same Time, Duplicative Services, Personal Care to Multiple Recipients at a Single Location, Appendices 1 and 2, and Glossary of Common Terms. An arrow points to the "Covered Services" link. The footer shows the browser status bar with the address [OpenCube - Infinite Menus](#) and the Internet icon.

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Y! Help

Address http://www.dhfs.state.wi.us/Medicaid2/handbooks/personal_care/index.htm Go

Home About DHFS Contact Us Feedback Search

Wisconsin
Department of Health & Family Services – Programs & Services

Programs & Services Partners & Providers Licensing Reference Center

Current Wisconsin Medicaid News!

Who is eligible for Wisconsin Medicaid?
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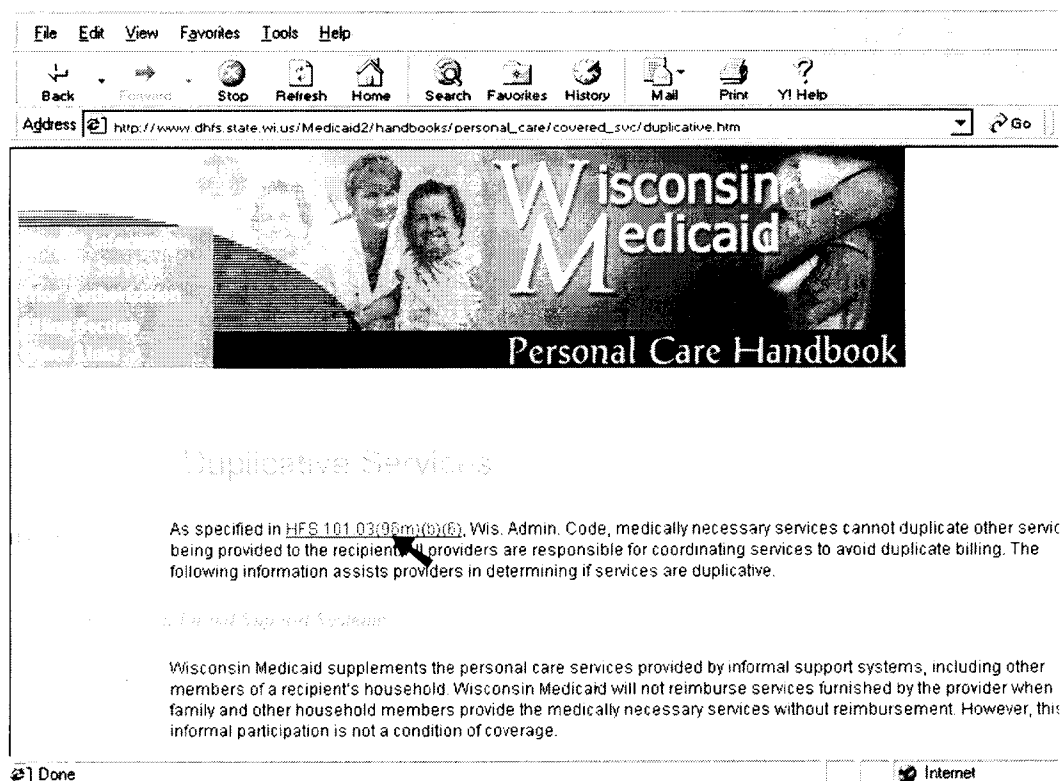
Preface	Informal Support Systems
Covered Services	Care in Group Settings
Limitations to Covered Services	Two Caregivers Providing Care for a Recipient at the Same Time
Noncovered Services	Personal Care to Multiple Recipients at a Single Location
Duplicative Services	Appendices 1 and 2
Appendices 1 and 2	Glossary of Common Terms

Who is eligible for Wisconsin Medicaid?

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OpenCube - Infinite Menus Internet

Example screen #3 - Link to Wisconsin Administrative Code



Example screen #4 - Text-only version of Personal Care Handbook

